

# REGISTRATION FORM BACH BY BIKE 2024



Please fill out the registration form and send it to: Bach by Bike – Mareike Neumann und Anna-Luise Oppelt GbR: mail@bachbybike.com

The total price consists of the travel price and the additional services. Please transfer the deposit only after receiving the booking confirmation and the statutory chattel paper. The booking confirmation is based on availability. The booking of rental bikes is based on availability.

I would like to register for this travel: **Name, first name:** \_\_\_\_\_

## Pentecost tour to Concert Weißenfels: 3 days May 18 - 20, 2024

Double room price p. P. 490,- €  Number of persons \_\_\_\_\_ Double room with a stranger\*\*   
Single room price p. P. 550,- €  Number of persons \_\_\_\_\_

**Additional services:** Rental- touring bike 140,- €  Rental e-bike 180,- €

## Tour to Bachfest Leipzig: 10 days June 8 – 17, 2024

Double room price p. P. 2390,- €  Number of persons \_\_\_\_\_ Double room with a stranger\*\*   
Single room price p. P. 2680,- €  Number of persons \_\_\_\_\_

**Additional services:** Rental- touring bike 150,- €  Rental e-bike 300,- €  Rental - helmet 35,- €

## Tour the young Bach: 8 days July 28 – August 4, 2024

Double room price p. P. 2090,- €  Number of persons \_\_\_\_\_ Double room with a stranger\*\*   
Single room price p. P. 2310,- €  Number of persons \_\_\_\_\_

**Additional services:** Rental- touring bike 110,- €  Rental e-bike 260,- €  Rental - helmet 35,- €

## Tour to Köthener Bachfesttage: 5 days August 29 – September 2, 2024

Double room price p. P. 1090,- €  Number of persons \_\_\_\_\_ Double room with a stranger\*\*   
Single room price p. P. 1220,- €  Number of persons \_\_\_\_\_

**Additional services:** Rental- touring bike 100,- €  Rental e-bike 130,- €

## Tour Beethoven by Bike: 4 days September 13 – 16, 2024

Double room price p. P. 690,- €  Number of persons \_\_\_\_\_ Double room with a stranger\*\*   
Single room price p. P. 930,- €  Number of persons \_\_\_\_\_

**Additional services:** Rental- city bike 19,- €  Rental e-bike 39,- €  Rental tandem 39,- €

\*\* double room with a stranger of same sex, only if available, please see travel information

## I. Contact details:

Guest 1: surname, first name

Address, zip-code, city, country

feminine\*\*

masculine\*\*

\*\*if you want to book a double room with a stranger

Guest 2: surname, first name

Address, zip-code, city, country

Telephone / E-Mail in case of queries:

Mobile telephone number where we can reach you during the travel:

## II. Additional information:

Body height if you are booking a rental bike: \_\_\_\_ cm

Rental bike and number (please select):

A. Touring bike

B. E-bike

ladies' bicycle

men's bicycle

\*Date of birth (for our individual travel planning):

\*Special eating requests:

\*How did you become aware about Bach by Bike?

\*Further notes:

I come with my own roadworthy

Touring-bike

E-bike

### Travel insurance

I am interested in a travel insurance. Please send me further information. We offer to arrange the insurance with TAS.

\*optional mention

With this registration and signature, you confirm to our general terms and conditions and to our data privacy statement (for the travel). (See next page and on: [www.bachbybike.com](http://www.bachbybike.com)). You will receive the Bach by Bike newsletter for postprocessing of the travel; unsubscribing is possible at any time.

I agree to receive all travel documents per email due to sustainability reasons. I have noted the form about my rights required by § 651a from EGBGB.

We recommend you:

I agree that additional my contact details (residence, email) will be send on a list of participants to the other guests beforehand for better communication and to support the individual character of our travel, e.g. for travelling together and postprocessing of the travel.

I am interested in receiving news about the artistic activities of my tour guides per email. Unsubscribing is possible at any time.

Place / date / signature

# General Terms and Conditions of Business BACH BY BIKE



Dear customers, dear business partners,

the following terms and conditions, if agreed to and thus made effective, form part of the content of the package tour contract in the case of booking or of a business cooperation between you and Bach by Bike – Mareike Neumann and Anna-Luise Oppelt GbR, hereafter referred to as „Bach by Bike“. They supplement and complete the legal regulations of §§ 651a - y BGB (Bürgerliches Gesetzbuch – German Civil Code) and Articles 250 and 252 of the EGBGB (Einführungsgesetz zum BGB – Introductory Act to the German Civil Code). Please read these terms and conditions of travel carefully before completing your booking!

## 1. Conclusion of travel contract

1.1 By making a booking (tour registration), the customer makes a binding package tour contract offer to Bach by Bike. The content of this contract is based on the tour offer made by the operator and the accompanying information provided by the operator for the tour in question inasmuch as such information is made available to the customer at the time of booking. Local and hotel prospects as well as internet offers not provided by Bach by Bike are not binding for Bach by Bike and its service obligations unless Bach by Bike expressly includes them in agreement with the customer as part of the tour offer or service obligations.

1.2 Bookings can be made in written form via post or electronically (e-mail, internet, website). Bookings are to be made using the booking form provided by Bach by Bike (in the case of e-mails, the booking form is to be filled out, signed and sent as an attachment).

1.3 The customer is responsible for all contract obligations of fellow travellers included in the booking as well as for his/her own, inasmuch as he/she accepts these obligations in an express and separate declaration.

1.4 The contract is established when the booking confirmation (acceptance declaration) is received by the tour operator. It requires no specific form. If both parties are present simultaneously, particularly at a travel agency, they have the right to a tour confirmation in paper form, otherwise, particularly for electronic business transactions, the provision of confirmation on a permanent electronic storage medium is sufficient.

1.5 If the content of the acceptance declaration provided by the tour operator differs from the content of the booking, a new offer from the tour operator is then present, to which the operator is bound for a period of 10 days. The contract is established on the basis of this new offer if Bach by Bike has informed the customer of the changes and fulfilled its pre-contract information obligations, and if the customer declares his/her acceptance to the tour operator prior to the binding deadline via express declaration or deposit payment.

A new offer from the tour operator is also present if the customer only receives these general terms and conditions of business with the booking confirmation from the tour operator.

1.6 The pre-contract information provided by Bach by Bike concerning fundamental characteristics of the tour services, the tour price and all additional costs, the payment modalities, the minimum number of participants and the cancellation conditions (in accordance with Article 250 § 3 Number 1, 3 to 5 and 7 EGBGB) only fail to become part of the package tour contract if this is expressly agreed upon by the parties.

1.7 Bach by Bike informs that according to the legal regulations (§§ 312 Par. 7, 312g Par. 2 Clause 1 No. 9

BGB), package tour contracts in accordance with § 651a and § 651c BGB that are concluded through long-distance transactions (letters, catalogues, telephone calls, teletypes, e-mails, messages sent via mobile phone services (sms) as well as radio, teledata and online services) are not subject to withdrawal rights, with only the legal cancellation and termination rights applying, particularly the right of cancellation in accordance with § 651h BGB (see also Item 4). The right of withdrawal exists, however, if the contract concerning tour services in accordance with § 651a BGB is concluded outside business premises, unless the verbal negotiations on which the contract conclusion is based were conducted upon prior request of the consumer; in the latter case, no right of withdrawal exists.

## 2. Payment

2.1 Tour operators and agents may only demand or accept payment on the tour price before the end of the tour if the customer is provided with a secured payment certificate. Upon contract conclusion, a deposit of 25% of the tour price becomes due, which is to be paid within 14 days of receiving the invoice, in return for the provision of a secured payment certificate. The remaining sum is to be paid 26 days before commencement of the tour, provided that the secured payment certificate has been delivered and the tour can no longer be cancelled for the reason stated under Item 7.

For bookings made within 27 days of tour commencement, the entire tour price is due as soon as the secured payment certificate is received.

2.2 If the customer does not pay the deposit and/or the remaining price in accordance with the agreed payment deadlines, the tour operator has the right, following a late notice reminder with a payment deadline, to withdraw from the tour contract and to charge the customer with cancellation fees in accordance with Item 4.2 Clause 2 to 4.5.

## 3. Service and price changes after contract conclusion

3.1 Changes to fundamental tour services from the agreed upon content of the tour contract that may become necessary after contract conclusion and before tour commencement and which do not constitute a breach of good faith on the part of the tour operator are only allowed if the changes are not considerable and the overall character of the tour is not compromised.

3.2 Possible warranty claims remain intact, should the changed services be deficient.

3.3 The tour operator is bound to inform the customer of fundamental service changes clearly and understandably and in a highlighted manner on a permanent data storage medium immediately upon receiving knowledge of the reason for the changes.

3.4 In the case of a major change to a fundamental tour service, the customer has the right to withdraw from the contract at no cost or to demand participation in a replacement tour if the tour operator has such a tour on offer. If the customer does not communicate a reaction to the tour operator at all or before a reasonable deadline set by Bach by Bike when informing of

the change, the communicated change is to be considered as accepted.

The customer is to be informed of this in a clear, understandable and highlighted manner in the explanation in accordance with Item 3.3.

Item 3.2 is also applicable in this case.

3.5 If the tour operator incurs reduced costs for the provision of the altered tour or the replacement tour, the difference is to be refunded to the customer.

3.6 The tour operator reserves the right to change the prices advertised and confirmed with the booking, particularly in the case of an increase in travel costs or fees for certain services (e.g. tourist fees), as follows: If the travel costs specified at the conclusion of the tour contract increase, particularly fuel costs, the tour operator can increase the tour price according to the following calculation:

a) For an increase connected to a seat, the tour operator can demand the increased amount from the customer.

b) In other cases, the additional travel costs demanded by the travel company per conveyance are to be divided by the number of seats in the agreed upon vehicle. The tour operator can demand the resulting increased amount from its customers.

If the fees, such as tourist fees, determined at the time of the tour contract conclusion are increased for the tour operator, the tour price can be increased by the corresponding amount per person.

3.7 In the case of a retrospective change to the tour price, the tour operator is to inform the customer immediately. Price increases after the 20<sup>th</sup> day before tour commencement are invalid.

Price increases of more than 8% can only be made effective by mutual agreement. The tour operator can offer the customer such a price increase and demand that the customer, prior to a reasonable deadline set by the tour operator, either accept the offer of the price increase or declare his/her withdrawal from the contract; alternatively, the tour operator can also offer the customer participation in another tour as a replacement. If the customer does not react before the reasonable deadline set by the tour operator, the price increase is considered as accepted.

3.8 The customer can demand a reduction of the tour price if the prices or fees listed under 3.6 result in lower costs for the tour operator after contract conclusion and before tour commencement. If the customer has paid more than the amount thus owed, the surplus amount is to be refunded by the tour operator. Truly incurred administration costs, which are to be proven to the customer upon request, can be subtracted from the surplus amount refunded.

## 4. Cancellation by the customer before tour commencement

4.1 The customer can cancel participation in the tour at any time before tour commencement. The cancellation is to be declared to the tour operator. If the tour was booked through a travel agent, the cancellation can also be declared to said agent. It is recommended that the customer provide the cancellation declaration in written form.

4.2 If the customer cancels participation before tour commencement or does not begin the tour, the tour operator no longer has the right to demand the tour price. Instead, if the tour operator cannot accept the cancellation and no right of cancellation due to unavoidable exceptional circumstances in accordance with § 651 h BGB exists, the tour operator may demand appropriate compensation for the tour

preparations made prior to the cancellation and for expenditures depending on the respective tour price.

4.3 The amount of compensation is determined by the tour price minus the value of the expenditures saved by the tour operator and minus the value obtained through subsequent alternative use of the travel services. The tour operator has determined the following compensation percentages according to when the cancellation is received relative to the tour commencement. The tour operator is required to justify the compensation amount upon request from the customer.

Up to 46 days prior to tour commencement: 25%

Up to 36 days prior to tour commencement: 50%

Up to 4 days prior to tour commencement: 80%

Later or in case of non-appearance: 90%

The cancellation fees listed above also apply to the booking of extension nights.

4.4 In any case, the customer remains at liberty to prove to the tour operator that no or a considerably lower loss is incurred than that which is demanded according to these guidelines.

4.5 The tour operator reserves the right to demand a higher, individually calculated compensation in place of the above-mentioned guidelines if it can be proven that a considerably higher loss is incurred than the amounts listed therein. In this case, the tour operator is required to list and justify specifically the compensation demanded, taking into account the expenditure saved and any subsequent alternative use of the travel services.

4.6 The legal right of the customer in accordance with § 651 e BGB to provide a replacement participant remains unaffected by the above-mentioned conditions.

## 5. Booking alterations and traveller substitution rights

5.1 The customer does not have the right after contract conclusion to demand changes to the tour dates, tour destination, tour commencement location, accommodation or mode of travel (booking alteration). The customer remains at liberty to cancel the booking (Item 4) and make a subsequent, new booking.

5.2 The customer has the right to provide a third person who will accept the rights and obligations under the tour contract in place of him/herself. The declaration must be made on a permanent data storage medium and may reach the tour operator no later than seven days prior to tour commencement. The tour operator can object to the replacement by the third person if the latter does not meet the contractual requirements of the tour. The customer and the replacement person are responsible as joint debtors in accordance with the stipulations of § 651 e BGB for the tour price and for the truly incurred additional costs due to the replacement, which Bach by Bike are required to prove to the traveller.

5.3 The tour operator can voluntarily agree to the booking alteration wishes of a customer up to 30 days at the latest prior to tour commencement. In this case, in addition to any higher costs incurred and a potentially higher tour price, an additional service fee for the booking alteration of 50€ is to be paid. A booking alteration any later than this is not possible.

## 6. Unused services

If the customer does not make use of services at all or in part that were duly offered for reasons of his/her own responsibility (e.g. due to early departure or other compelling reasons), he/she has no right to a partial refund of the tour price. In this case, Bach by Bike will

attempt to obtain a refund of the expenditures saved from the service provider(s) in question. This obligation is invalid if only minor services are concerned or if legal regulations prevent a refund.

## 7. Cancellation by the tour operator due to non-attainment of the minimum participant number or due to unavoidable, exceptional circumstances

7.1 The tour operator can declare the cancellation of the tour contract up to 29 days prior to tour commencement if

a) a minimum number of participants and the point in time prior to which the customer must receive the cancellation declaration is stipulated in the tour prospect or in other documents constituting a component of the contract.

b) the minimum number of participants and the deadline for the customer receiving the cancellation declaration is noted in the tour confirmation.

7.2 The tour operator can withdraw from the contract prior to tour commencement if hindered in the fulfilment of the tour contract due to unavoidable, exceptional circumstances and if the cancellation is communicated immediately upon receiving knowledge of the reason for cancellation.

7.3 If the tour operator withdraws from the tour contract, the right to receive the tour price agreed upon is lost. Payments made by the customer towards the tour price are to be refunded immediately or within 14 days of cancellation at the latest.

## 8. Cancellation and exclusion for behavioural, psychological or physiological reasons

8.1 In the following cases, Bach by Bike can withdraw from the tour contract before tour commencement or cancel the tour contract after tour commencement without notice:

- if the customer has not paid the tour price by the contractually agreed upon deadline and an additional reasonable deadline set for the customer by Bach by Bike has expired without full payment.

- if the customer continuously disturbs the operation of the tour, having disregarded a warning from the company Bach by Bike or representative thereof, or acts in breach of the contract in such a manner that the tour operator, taking into consideration all circumstances of individual cases, particularly with regard to the interests of both parties, cannot reasonably be expected to uphold a continuation of the tour contract. This is not applicable if the behaviour that is in breach of contract is caused by a violation of information obligations on the part of Bach by Bike.

8.2 If the customer is recognisably unable to meet the physical or psychological demands of the tour as stated in the respective tour description, the Bach by Bike tour leadership is entitled to exclude the customer partially or completely from the tour programme if the participation of the customer is very likely to result in a considerable hindrance to the planned progress of the tour.

8.3 In the case of cancellation or exclusion in accordance with 8.1 and 8.2, the tour operator retains the right to receive payment of the tour price; the tour operator must, however, credit the customer with the value of the expenses saved

as well as the advantages gained from any alternative application of the unused services, including any amount refunded by other service providers.

## 9. Customer cooperation obligations

9.1 Notice of defect/remedy request: If the tour is not carried out as contractually agreed, the customer can demand remedy. If Bach by Bike is unable to provide remedy due to culpable neglect of an immediate notice of defect, the traveller has the right to neither a reduction in price in accordance with § 651 m BGB nor compensation in accordance with § 651 n BGB.

This does not apply if the notice of defect is recognisably futile or cannot for other reasons be reasonably expected.

The customer is required to make the notice of defect known to the tour leadership immediately at the tour location. If no tour leaders are present at the location in question, any tour defects are required to be made known to the tour operator, of whose contact details the customer will be informed via the tour documents at the latest. The tour leadership is required to provide remedy if possible. It is not, however, authorised to recognise claim rights.

9.2 Deadline prior to cancellation: If a customer wishes to cancel the tour contract due to a tour defect of the nature described in § 651 i BGB in accordance with § 651 l BGB, he/she must set the tour operator a reasonable deadline for providing a remedy. This is only inapplicable if a remedy is impossible, is refused by the tour operator or is necessary immediately.

9.3 Damaged and late baggage: The loss, damage or misdirection of baggage is to be made known to the tour leadership or the representative of the tour operator on location.

9.4 Tour documents: The customer is required to inform Bach by Bike if the necessary tour documents (e.g. schedule and equipment list) are not received by the deadline set by Bach by Bike. The customer is also required to ensure promptly that the personal details in the tour documents match those of his/her passport and/or identification card and to encourage his/her fellow travellers to do the same.

9.5 If additional costs are incurred due to incorrect details provided by the customer (e.g. fees for a required change of reservation due to the incorrect or incomplete entry of a name), the tour operator can charge the customer with a service fee of 25€ in addition to the actual costs incurred from the error up to 31 days prior to tour commencement.

## 10. Limitation of liability

10.1 The contractual liability of Bach by Bike for damages not resulting from injury to life, body or health and which were not culpably brought about is limited to three times the tour price. Possible further rights in accordance with international agreements or legal regulations based thereupon are not affected by the limitation.

10.2 Bach by Bike is not liable for service disturbances or for damages to persons and property in connection with individual services simply placed on offer as external services (e.g. excursions, sport events, theatre visits, exhibitions) if these services are expressly marked as external services, including information on the contract partner placed on offer, so clearly that they are recognisable for customers as not being a component of the tour package provided by Bach by Bike and were separately selected. §§ 651 b, 651 c, 651 w and 651 y BGB remain unaffected by this. Bach by Bike is liable, however, if and to the extent that damage sustained by the traveller was caused by a violation of the information, explanation or organisation obligations of Bach by Bike.

## 11. Raising of claims and statute of limitations

11.1 The customer must raise claims according to § 651 i BGB directly with Bach by Bike. Claims can also be raised with the tour agent if the package tour was booked through said agent. It is recommended that claims be made using a permanent data storage medium. Claim rights of the customer concerning tour defects expire after two years. The limitation period begins on the day after the day of the contractually agreed end of the tour.

11.2 If negotiations between the customer and Bach by Bike concerning a claim or the circumstances upon which a claim is based are ongoing, the limitation period is suspended until the customer or the tour operator refuses to continue the negotiations. Expiration can occur no earlier than 3 months after the end of the suspension.

## 12. Booking of half a double room

12.1 If half a double room is booked and no same-gender fellow traveller is available as a room-mate up to 30 days before tour commencement, the customer will receive a double room alone or a single room. In this case, the customer must pay the extra price for a single room.

12.2 For bookings within one month of departure, a double room can only be booked if a room-mate is available.

## 13. Offer of external services

13.1 For the booking of further external services such as insurance that is not included in the package prospect, Bach by Bike is liable for the communication of the external service offer only, and not for the fulfilling of the service content.

13.2 The general terms and conditions of business and the cancellation terms of the respective contract partners are valid in such cases.

## 14. Insurance

Bach by Bike recommends the purchase of tour cancellation insurance, insurance for the return travel costs in the case of accident or illness, and travel baggage insurance. The insurance packages can be organised by Bach by Bike with T.A.S.

## 15. Non-disclosure

15.1 The customer/business partner is aware that all information received by the customer/business partner from Bach by Bike in the course of cooperation with Bach by Bike which concerns the provision of services (ideas, concepts and business experience developed by Bach by Bike) and which is not to be disclosed due to legal regulations or the nature of the matter, is subject to trade secrecy. For this reason, the customer/business partner is bound to uphold trade secrecy and not to disclose any of the aforementioned information.

15.2 As part of a reference agreed upon in written form, business partners are entitled to speak/write about the manner of cooperation with Bach by Bike.

15.3 The non-disclosure obligation continues beyond the end of the cooperation between the parties.

15.4 The following information is not subject to trade secrecy obligations:

- information already made known before notice of the non-disclosure obligation
- information developed independently of Bach by Bike
- information publicly available at the time of receiving or subsequently made publicly available without culpability of the contractor

15.5 An appropriate contractual penalty is payable for any violation of trade secrecy obligations.

## 16. Copyright

Right of use for digital content or documents from the tour or tour materials:

16.1 Audio/video, photograph and PDF files and other documents may be accessed and printed by the customer/business partner for private use only. The downloading and printing of files are permitted for these purposes only. To this end, the customer/business partner may also make use of technical support from third parties (e.g. a copy shop) for printing purposes. All other rights of use for the files and documents are reserved by Bach by Bike. This means that the samples and documents as well as the information contained therein are not to be made accessible to third parties, neither free of charge nor in exchange for payment. The documents are not intended for consultation purposes either.

16.2 Therefore, particularly the provision of copies of files or printed documents for third parties, the passing on of files and documents to third parties or any other utilisation other than for private study purposes, either free of charge or in exchange for payment, during as well as subsequent to the end of the tour/cooperation, require express prior written permission from Bach by Bike.

16.3 The brands and logos found on the documents are protected under trademark and copyright law. The customer/business partner is required to use the documents and files accessible to the customer/business partner only for the purposes expressly allowed here or if permitted through compelling legal regulations without approval from Bach by Bike, and may not support unauthorised use by third parties. This also applies subsequent to the end, retraction or cancellation of participation.

16.4 Photographs and video files shared with participants by Bach by Bike following the end of a tour may be used by the customers for private purposes only.

16.5 Forms of use permitted by compelling legal stipulations are, of course, exempt from this approval requirement.

## 17. Alternative dispute resolution; choice of law and jurisdiction

17.1. With the regard to the law concerning consumer dispute resolution, Bach by Bike hereby declares that Bach by Bike will not participate in voluntary consumer dispute resolution. For all tour contracts concluded by means of electronic legal relations, Bach by Bike refers to the European online dispute resolution platform <http://ec.europa.eu/consumers/odr/hin>.

17.2. For customers who are not dependents of a European Union member state or citizens of Switzerland, German law applies exclusively for the entire legal and contractual relationship between the customer and Bach by Bike. Such customers can only file legal action against Bach by Bike at their own registered location.

17.3. For legal action taken by Bach by Bike against customers and/or contract partners of the package tour contract who are traders, corporate bodies under public or private law, or persons whose residence or usual location is abroad or whose residence or usual location is unknown at the time of the initiation of legal action, the jurisdiction of the registered location of Bach by Bike applies.

## 18. Invalidity of individual clauses

The invalidity of individual clauses of the tour contract does not result in the invalidity of the tour contract as a whole. Bach by Bike expressly reserves the right to change information in its own tour prospects.

## 19. Operator



Bach by Bike - Mareike Neumann and Anna-Luise Oppelt GbR  
Adenauerallee 80  
53113 Bonn  
E-mail: [mail@bachbybike.com](mailto:mail@bachbybike.com)  
Tel: 0049-228-24000224 (Mareike Neumann) and 0049-30-97986340 (Anna-Luise Oppelt)

Sales tax identification number: DE298715456

Please note: only the German version of this terms and conditions is legally binding.

# BACH BY BIKE DATA PRIVACY STATEMENT (FOR THE TOURS)



## I. Applicability

This data privacy statement applies to the booking and conducting of tours with Bach by Bike, musical bicycle tours to important places in the life of Johann Sebastian Bach.

## II. Liability

Liable for data protection:

Bach by Bike – Mareike Neumann and Anna-Luise Oppelt GbR

Adenauerallee 80, 53113 Bonn

Telefon: +49 (0) 228-24000224 and

Telefon: +49 (0) 030-97986340

E-Mail: mail(at)bachbybike.com

Represented by: Mareike Neumann and Anna-Luise Oppelt, Umsatzsteuer-ID: DE298715456

## III. Booking

When you book a tour with us, we collect data for the fulfilment of your contract with us: your personal details, such as your address, email address, telephone number, date of birth, and, where applicable, the personal details of those travelling with you. We also collect payment data (e.g. billing address and, where applicable, your bank account details), the products or services booked and relevant health information where applicable, such as dietary requirements or other requirements on the grounds of religion or physical limitation.

## IV. Our Handling of your Data

We use your personal data for the conducting of your tour with us. We must process the booking and share some of your data with suppliers, service providers (e.g. bicycle rental) and partners (e.g. hotels, tour guides) in order to provide you with the desired experiences. We work with carefully selected partners who obligate themselves to use and process your data only within the necessary and allowed parameters. We share the minimum amount of personal data required by our partners to provide the necessary services. We do not provide your data to third parties.

We protect your personal data by storing it safely and taking appropriate security measures to prevent unauthorised access. To support the individual character of our travel, your name and surname will be send on a list of participants to the other guests beforehand.

Your personal data will be deleted once no longer required for the purposes specified. Where applicable, we may nevertheless need to save your data until the end of the period specified by law or by the regulatory authorities, which is usually no longer than 10 years. Furthermore, we may save your data until the end of the statutory period of limitation (i.e. in most cases 3 years; in some cases up to 30 years) if it is required for the enforcement, exercise or defence of legal rights. Following this period, the data in question will be routinely deleted.

Our newsletter provides a review of the highlights following the tour and information on new developments at Bach by Bike. Your personal data (name and email address) will be used exclusively for the distribution of the newsletter. You can reverse your consent to this at any time. Beyond the Bach by Bike newsletter, your details will not be used for advertising or marketing purposes. The legal basis for the processing of data is Art. 6 Par. 1 lit. a DSGVO (General Data Protection Regulation) in the case of consent. Beyond this, the processing occurs in accordance with Art. 6 Par. 1 lit. f (warranted interest).

## V. Your Rights

In accordance with the DSGVO (General Data Protection Regulation), you have the right to information on your data, the right to correct false data, the right to have your data deleted, the right to object to the processing of your data and the right to reverse any consent given with regard to your data (see in particular Art. 15 to 18, 20, 21 DSGVO).

You also have the right to submit complaints to the responsible data protection regulator.

Note: The German version of this Data Privacy Statement is decisive and final.

## Standard information form for package travel contracts according to § 651a of the German Civil Code (Bürgerliches Gesetzbuch)



The combination of travel services offered to you is a package within the meaning of Directive (EU) 2015/2302. Therefore, you will benefit from all EU rights applying to packages.

Company Bach by Bike will be fully responsible for the proper performance of the package as a whole. Additionally, as required by law, company Bach by Bike has protection in place to refund your payments and, where transport is included in the package, to ensure your repatriation in the event that it becomes insolvent.

Key rights under Directive (EU) 2015/2302:

- Travellers will receive all essential information about the package before concluding the package travel contract.
- There is always at least one trader who is liable for the proper performance of all the travel services included in the contract.
- Travellers are given an emergency telephone number or details of a contact point where they can get in touch with the organiser or the travel agent.
- Travellers may transfer the package to another person, on reasonable notice and possibly subject to additional costs.
- The price of the package may only be increased if specific costs rise (for instance, fuel prices) and if expressly provided for in the contract, and in any event not later than 20 days before the start of the package. If the price increase exceeds 8 % of the price of the package, the traveller may terminate the contract. If the organiser reserves the right to a price increase, the traveller has a right to a price reduction if there is a decrease in the relevant costs.
- Travellers may terminate the contract without paying any termination fee and get a full refund of any payments if any of the essential elements of the package, other than the price, are changed significantly. If before the start of the package the trader responsible for the package cancels the package, travellers are entitled to a refund and compensation where appropriate.
- Travellers may terminate the contract without paying any termination fee before the start of the package in the event of exceptional circumstances, for instance if there are serious security problems at the destination which are likely to affect the package.
- Additionally, travellers may at any time before the start of the package terminate the contract in return for an appropriate and justifiable termination fee.
- If, after the start of the package, significant elements of the package cannot be provided as agreed, suitable alternative arrangements will have to be offered to the traveller at no extra cost. Travellers may terminate the contract without paying any termination fee, where services are not performed in accordance with the contract and this substantially affects the performance of the package and the organiser fails to remedy the problem.
- Travellers are also entitled to a price reduction and/or compensation for damages where the travel services are not performed or are improperly performed.
- The organiser has to provide assistance if the traveller is in difficulty.
- If the organiser or, in some Member States, the retailer becomes insolvent, payments will be refunded. If the organiser or, where applicable, the retailer becomes insolvent after the start of the package and if transport is included in the package, repatriation of the travellers is secured. Bach by Bike has taken out insolvency protection with R+V Versicherung (the entity in charge of the insolvency protection, e.g. a guarantee fund or an insurance company). Travellers may contact this entity or, where applicable, the competent authority (R+V Allgemeine Versicherung AG, Raiffeisenplatz 1, 65189 Wiesbaden, Tel.: +49 (0)611 533-6887, E-Mail: [ruv@ruv.de](mailto:ruv@ruv.de), <https://www.ruv.de/>) if services are denied because of the insolvency of Bach by Bike.